

The Digital Journey Begins with Patients

Building our National Digital Patient Panel

The HSE Patient and Public Partnership Conference 2025

Wednesday 17th September 2025

Croke Park



Healthcare That Moves With You



Digital for Care

Sláintecare supported by Digital for Care

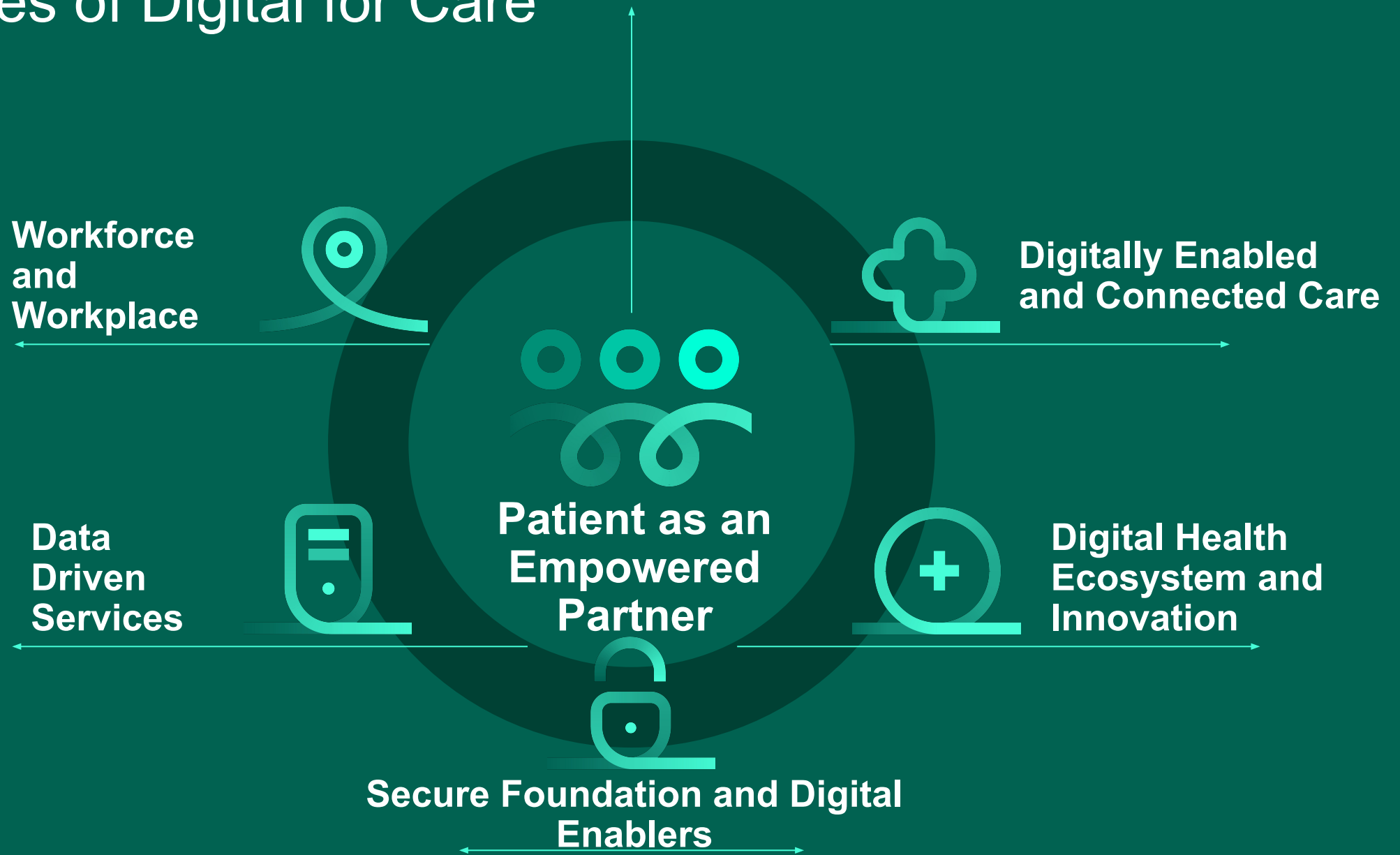


Sláintecare is the underpinning 10-year strategy for the health service and has identified an electronic health record as essential to truly deliver integrated care.

Integrated care is core to the Sláintecare strategy and dependent on connected data flow to allow the delivery of the right care, in the right place, at the right time, by the right team.

‘Digital for Care’ is the government approved digital strategy for the Irish health service. This includes a commitment to implement a National Electronic Health Record (EHR) to deliver the Sláintecare objective of integrated care.

6 Principles of Digital for Care Strategy





Digital Healthcare – Case for Change



There are a number of key drivers of change.

01

Sláintecare and Health System Reform: A requirement to support significant reform of the health system supported by digital transformation

02

Health Service Demands: Increasing pressures on the health service as a result of increasing complexity of care, increasing demands for care and challenges with recruitment and retention of staff.

03

Integrated Care: Requirement to deliver integrated rather than episodic care

04

Patient Expectations: Evolving patient expectations and personalised patient care

05

Increasing regulations and cybersecurity requirements: This includes the European Health Data Space, EU Data Act and NIS2 regulations

06

Rationalise current technology: Need to rationalise the current health service application ecosystem which includes many thousands of clinical, operational and support systems

07

Manual processes and functionality gaps: Requirement to digitise current manual and paper-based processes such as prescribing and clinical notes

Co-Designing the National Digital Patient Panel

Building on the insights and experiences shared from current patient partners our next step is to **co-design a national framework** that ensures consistency, clarity, and meaningful involvement for patient partners across all digital health initiatives.

We will work together to:

- **Continue meaningful engagement**
- **Standardise roles and responsibilities**
- **Create a national Patient Peer network**
- **Define a consistent approach**
- **Ensure equitable access to information**
- **Embed the patient voice at the heart**

This next phase is not just about structure—it's about **co-creating a panel that works for patients**, enabling real partnership and impact in shaping the future of digital health across the HSE

Guiding Principles of the National Digital Patient Panel

- In-Person Interaction where possible
- Feedback Loop Needs Strengthening
- Jargon-Free, Accessible Communication
- Greater Diversity & Inclusion
- Need for More Clinician Involvement
- Pre Meeting briefings for Patient Partners
- Equity of Patient Voice

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Eamon McPartlin

Eamon McPartlin – Founder and Chair of FND Ireland

Eamon is founder of FND Ireland, the first Irish registered charity dedicated to supporting those living with Functional Neurological Disorder (FND). Eamon lives with FND and another neurological condition called Dystonia. He is also a board member at the Neurological Alliance of Ireland.

He has a passion for patient advocacy, peer support and research and he says his 'lived experience' is the key to advancing this passion. Eamon is an active HSE patient partner and is a member of the MyHealth@IE Programme Steering Group & Patient Advisory Group, the National Neuro-Rehabilitation Community & Data Workstream Groups, and the National Patients Forum.



Loretto Grogan

National Chief Nursing and Midwifery Information Officer working in the National Digital Health Clinical Office.

The purpose of her role is to provide leadership and strategic direction for nursing and midwifery in conjunction with her multi-professional leaders in digital health; ensure clinical practice is fully supported by the use of digital technology and data science; and the clinical workforce are empowered to practice and lead in a digitally-enabled healthcare system now and into the future.

She believes connected digital health can make all our lives better and delivering an enabling architecture to support Ireland's overarching vision for healthcare which is Slaintecare is a fundamental driver for her role.

Your Voice, Our Future – Shape the Change.

Be part of the National Digital Patient Panel



Why we need you

We're creating a Digital Patient Panel to ensure real voices shape how digital health services are designed and delivered in Ireland. We want to improve healthcare for everyone.



Who we especially want to hear from

People living in rural areas, people with disabilities, women, older adults, and migrants or ethnic minorities, or anyone who has found digital health services difficult to access



Requirements

We do not need you to be a technology expert. Just bring your own voice, your experiences, and your ideas



Questions?

If you have any questions about the Digital Patient Panel, or want to know more, email us at digitalforcare@hse.ie



Scan the QR code to join or register at <https://surveys.hse.ie/s/DigitalPatientPanelSignUp>



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Contact us

digitalforecare@hse.ie

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